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FACTS CONCERNING RECYCLED AND KILN-DRIED TIMBER FLOORING

1. Our Kiln-dried timber products are dried to seasonal average moisture content for Melbourne. This average varies from summer to winter outputs between 10.5% and 13% MC (moisture content). MC's for recycled timbers are in the same range and recycled timbers require the same care in storage and handling as kiln-dried new forest products.
2. All timbers - KD or recycled - are capable of absorbing and releasing moisture. Timber expands when it absorbs moisture. Your floor will always be subject to moisture variations even after fixing and sealing. Please read the supplied TDA leaflet "Before and After choosing your natural timber floor."
3. The rate at which timber loses and gains moisture is critical. To avoid excessive movement in your flooring, timber must be protected from high humidity, weather and direct sunlight. Wide boards installed in front of west or north-facing full-length glass doors or windows must be protected against full sun by blinds to prevent excessive shrinkage.
4. Acclimatisation is the term used for the gradual adjustment of the moisture content of timber to the local and site environment. Acclimatisation to site conditions is recommended for both KD and recycled floorboards. The period of acclimatisation should be a minimum of two weeks. Effective acclimatisation means the boards must be loose laid on site or strip-stacked in layers allowing airflow around each board. If your site is not weather-proof, do not attempt acclimatisation.
5. Delivery of Flooring is usually booked to arrive on site in the morning. Packs must be broken and timbers removed to dry storage. Packs must not be left out overnight. Carports are not suitable dry storage areas nor are plastic wrap and tarps adequate protection for flooring boards. There has been a careful chain of custody in maintaining dry storage to this point and inability to comply with site requirements will void any warranty on MCs.
6. Double-layered floors. If installing boards over pine or green timbers, it is recommended that waterproof sheet underlay (Yellowtongue particleboard or ply) be fixed to joists first and strip flooring be installed as an overlay. This is also true for floors which are close to ground, poorly ventilated on all sides, over wet earth, exposed to excessive humidity, wind or sudden changes in temperature. It is recommended practice for sites where bare floorboards cannot be protected from weather, wet trades and mud and it allows installation to take place well after plastering, tiling and lock-up of building.
7. For remilled recycled floorboards, customers should read our advice page "Defect or desirable feature?" and acquaint themselves with the showroom, product packs and samples prior to ordering. For reclaimed floorboards, customers should inform themselves by first hand inspection of product and be aware that some pre-cleaning of boards prior to laying may be required. Due to the recycled nature of this resource all our floorboards have 'defects.' These may be minor and may even have niche market appeal - but may be deemed as substandard in an unsympathetic assessment. The purchaser should be aware of this prior to purchase and no claims may be made in respect of visible defect after purchase.